



# CODE OF CONDUCT

**V1.0 – JANUARY 28TH, 2018**

Welcome to the Virtual Cargo International Code of Conduct.

This document has been created for the use of members, to find all the essential information about their membership. All pilots should check the **Pilot Handbook** and **Standard Operating Procedures** before contacting us, as it is likely that you will be able to find the answer to your question in this handbook.

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## Use of Virtual Cargo International Websites and Services

Persons making an application to join Virtual Cargo Company are referred to as **pilots**.

Whilst using the Virtual Cargo International Websites, your participation in forums, Discord, Airline Chat and general operations are subject to monitoring and offending posts are liable to be deleted, without notice, by authorized Virtual Cargo International personnel.

## Contacting Virtual Cargo International Staff

It is required that you identify yourself by the name that you supply with your application as well as your Virtual Cargo International Pilot ID. Comments of a derogatory nature, which are deemed offensive to Virtual Cargo International staff, will result in dismissal without notice.

## Online Conduct

Pilots are reminded when using online services that you are an ambassador of Virtual Cargo International and all it's pilots when flying on online networks(VATSIM, IVAO, PilotEdge, others). Pilots are to exercise good manners and not to engage in arguments over the networks. If Virtual Cargo International receives communication from networks about the conduct of any pilot, they are liable to be dismissed.

## Use of Forums, VCI Chat, Discord and Smartcars

When logging onto the Virtual Cargo International forums, VCI Chat, Discord or posting in smartCARS Airline Chat or using any other social media tools available to you, you are subject to the user agreement for the said services. Pilots are reminded that foul and obscene language is not tolerated in any way, and pilots are not to engage in offensive slugging matches. Pilots who are unable to conduct themselves in an appropriate manner, should not post items on the forums or engage in any other services mentioned above.

The following debates or posts are considered to be not acceptable:

- × Offensive language directed at staff or other pilots.
- × Advertising of other Virtual Airlines (unless authorized by our staff). This does include pilot's forum signatures and links.
- × References to links for illegal software.
- × Posts that are considered as non-contributory to the general well-being and morale of the Virtual Company.
- × Pornographic links or material.

- × Any debates or remarks which may offend International pilots regarding religious issues and local customs.
- × Any posts that are of a political nature.
- × Member's profiles will not be used for non-flight simulation messages including jokes with sexual content or overtones.

## **Application Information**

Providing false information on the membership application is prohibited.

Should a pilot's identity fall into question at any time then we reserve the right to make our own checks to establish that pilot's true identity. Pilots who are found to have supplied incorrect information in order to gain admission are liable to be dismissed without notice.

## **Rewards, virtual money and discounts**

Virtual Cargo International is a registered Virtual Company, but however your virtual money and rewards for flights or flight hours will not be substituted or accounted for real money.

The pilots of Virtual Cargo International are free to enjoy the discounts on products from our upcoming partners. Please note that our discounts comes with the clause of "20 successful flights since registration completed".

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**On behalf of our staff and members, welcome to our company.**

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We believe that the credit to our success is ultimately to our pilots, and pilots are always welcomed to share their thoughts, suggestions with our staff personnel.

Being a pilot for Virtual Cargo International, your membership is our honor and pleasure, but if any pilot found to abuse this Code of Conduct of our Virtual Company, his/her membership will be a result in dismissal without notice.